

SERVICE FORM

We would like to ask you to fill out this form, sign it and send it together with the defective article to the mentioned address. A clear description of the problem ensures that a solution can be quickly devised and carried out.

Repairs are performed free of charge if the warranty conditions apply and the applicable warranty period has not expired. If the item despite extensive tests does not give any error at ours, we have to charge research costs of at least €50,00 excluding VAT.

A standard calibration is always performed after inspection and repair. This is called an 'as-left' calibration. You can opt for an additional calibration to confirm the quality of the soundings performed. This is called an 'as-found' calibration. If this is necessary, check 'Calibrate as-found' below. The costs for an as-found calibration are identical to an as-left calibration. Calibrating the temperature sensor is only possible if the probe is equipped with a temperature sensor.

Please send items only if any potentially toxic soil residues have been cleaned off. By submitting this form, the ordering party declares that the sent items are free from toxic soil residues.

All information and data obtained or created during the performance of the cone calibration activities will be treated in strict confidence, unless disclosure is required by law or unless release has been approved in writing by the client in advance.

<p>Send parts to be repaired together with this form to:</p> <p>A.P. van den Berg T: +31 513 631355 Komeet 34 8448 CG Heerenveen (NL) info@apvandenbergnl</p>	
<p>Customer details</p> <p>Name :</p> <p>Address :</p> <p>City :</p> <p>Country :</p> <p>Tel. :</p> <p>Email:</p>	<p>Product details</p> <p>Description article(s) :</p> <p>Serial number(s) :</p> <p><i>By default, the same calibration is performed as the previous one. If a different calibration is desired, please indicate below which*:</i></p> <p><input type="radio"/> Class 2 ISO 22476-1:2022</p> <p><input type="radio"/> Class 1 ISO 22476-1:2022 **</p> <p><input type="radio"/> Calibrate as-found **</p> <p><input type="radio"/> Calibrate temperature sensor **</p> <p><small>* tick required calibration ** at additional cost</small></p>
<p>Remarks</p> <p>To achieve Class 1 calibration under the new CPT standard, the cone must be equipped with temperature measurement; otherwise, only Class 2 is possible</p>	