



a.p. van den berg
The CPT factory

A.P. van den Berg support

The support you need, wherever you go.



advantages

- innovative possibilities to monitor your system at a distance
- the Service Team dives deeply into the techniques for you
- all disciplines united for quick problem solving
- avoidance of idleness of your equipment
- clarity from the start: fixed rates
- financial advantage with AP-BOOST

creating tools that move your business

The support you need, wherever you go.

our priority is to keep your machine running

The Service Team of *the* specialist of CPT equipment will be happy to help you as soon as you have problems with your CPT system and/or software. Wherever you are! We understand your concerns when your equipment stands idle. We will help you start up your equipment again as quickly as possible. Just choose the support that fits you and your equipment.



support for GOnsite! or GO4!



We provide free technical support for the first three months after your purchase of our GOnsite! software. This period is one year in case of GO4! software. If you wish to receive technical support beyond that date, you need to purchase our yearly Support Plan.

At a fixed small rate our Service Team is always available to give you full support during Dutch office hours.

additional comfort with the UMTS-router

An additional service from A.P. van den Berg is the UMTS-router. By using this router, your colleagues at the office will be able to read CPT results directly from their own computer. Try the advantages! All you need is a subscription to an Internet provider and a programme that allows our service people to take over your computer.

It will only cost you one investment to have unlimited profit of the UMTS-router. We will take care of any problems you may have: support for the UMTS-router is included in the GOnsite! Support Plan.

give your system an AP-BOOST

The AP-BOOST (A.P. van den Berg Online Operational Support Tool) is our most economical plan. Profit from a package of support possibilities for your measuring system at a fixed economical yearly rate.

By extending a PLC, the A.P. van den Berg Service Team will be able to follow and even take over the control of your machine. For that, all they need is a UMTS-router connection. Wherever you are! Just tell us what you want and A.P. van den Berg will realize an update, assist with the correct settings, add special functions to simplify operation, etcetera. At no additional fee.

Our service assistant will be able to remedy a malfunction in most cases. If ever a technician needs to come to you, he will know the nature of the problem by monitoring your system beforehand. With AP-BOOST we dive deeply into the techniques for you. It saves you time and consequently money.

The UMTS-router is integrated in the AP-BOOST, so your colleagues at the office can follow a CPT.

AP-BOOST support at an hourly rate

After your investment in hard- & software for AP-BOOST you can get our support when necessary at a fixed hourly rate.

AP-BOOST as part of a Support Plan is more economic!

By purchasing our 3-year Support Plan you give your measuring system a real AP-BOOST, while profiting optimally of the innovative support possibilities, the expertise of the Service Team and saving time all at once. You can make your own instalment plan for three years and you gain 10 to 15% compared to support at a fixed hourly rate.

Highlights of A.P. van den Berg support	
Support GOnsite! or GO4! software	Support Plan for 1 year; support for your software and the UMTS-router. Wherever you are!
UMTS-router	With one investment, colleagues at the office can follow a CPT.
AP-BOOST + Support Plan	UMTS, PLC + support for your measuring system at an economical fixed yearly rate. Wherever you are!
AP-BOOST + support per hour	UMTS, PLC + support when necessary for your measuring system at a fixed hourly rate.

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